

Warranty & Guarantees

Lifetime Workmanship Guarantee:

Artex Electric / Service First will return to your home to correct any workmanship issues free of charge.

Full Two Year Parts and Labor Guarantee:

Artex Electric / Service First will return to your home to repair and or replace any part, product, or piece of equipment we provide and installed for up to two full years from the date of installation or for the life of the product if less than two years- free of charge. (Some items covered by the manufactures warranty may require factory authorized in home service). Lightning protection must be installed for Ballast, Dimming, Home Automation, or other electronics.

The Guaranteed to Keep You in Power Promise:

Artex Electric / Service First will pay for you and your family to stay at a local hotel if we cannot repair an electrical panel we installed in to your home within 24 hours of your call for service. This guarantee is good for up to five years after your panel is installed.

The Cleanliness Guarantee:

Artex Electric / Service First will leave your home as if we were never there. If you are not happy with the way we leave your home, we will reclean your home to your satisfaction or even hire a professional cleaning service free of charge.

The Satisfaction Guarantee:

Our services and installation technicians are the best in skill, attitude, and workmanship. We will care for your home and complete our work with speed and precision. We will not smoke, or swear and we are a drug-free company. If we have not performed in accordance with these high standards, we will buy you a \$50 dinner at the restaurant of your choice.

Please note that Warranty & Guarantees are subject to change. For complete details on our Warranty & Guarantees call us at 870-775-1035.

Product's Life: Incandescent Bulb 3 months,
Fluorescent Lamp 6 months

This Warranty will not apply

- A). If damage occurs from abuse, accident, fire, flood, lightning, insects, or animals.
- B). In the event failure occurs due to operating in a corrosive atmosphere.
- C). If serviced by another company or individual other than Artex Electric / Service First
- D). If an over voltage occurs by the Power Co. or portable generator
- E). Lightning Protection must be installed for Ballast, Dimming, Home Automation, or other electronics.

